

Vendor's Grading Scale

A Grade

Mint Used Condition

Housing

May NOT have any of the following:

- > Corner dents / dings
- > Dings / pitting / scratches on edges
- > Housing cracks
- > Frame bending
- > Visible scratching / scuffing
- > Loose hinges (for laptops)
- > Missing logo or decal pieces

Keyboard/ Palm rest (for laptops)

May NOT have any of the following:

- > Cracks or chipping
- > Scratches
- > Missing keys
- > Any wear on keys
- > Dents

LCD (for laptops)

May NOT have any of the following:

- > Bright spots
- > Pitting
- > Shadowing
- > Lines in LCD
- > Brightness / color issues
- > Visible scratches
- > Glass display: cracking, scratches, or separation

B Grade

Great Used Condition

Housing

May NOT have any of the following:

- > Housing/Plastics cracks of any kind
- > Loose hinges (for laptops)
- > Missing logo / decal pieces
- > Dents

May have 1+ of the following:

- > Minor dings / scratches on edges
- > Very minor frame bending (for laptops)
- > Minor scratching / scuffing on front / back housing

Keyboard/ Palmrest (for laptops)

May NOT have any of the following:

- > Cracks
- > Missing keys
- > Noticeable or visible Dents

May have 1+ of the following:

- > Minor scratches
- > Slight wear on keys /shiny keys

LCD (for laptops)

May NOT have any of the following:

- > Bright spots / pressure points
- > Shadowing
- > Brightness / color issues
- > Glass display issues: cracking or separation

May have 1+ of the following:

- > Pea size pitting / key imprints
- > Glass display issues: minor visible scratches

C Grade

Average Used Condition

Housing

May have any of the following:

- > Minor corner dents / dings
- > Moderate dings / pitting scratches on edges
- > Minor Housing/Plastics cracks
- > Minor to moderate frame bending
- > Moderate scratching / scuffing
- > Loose hinges (for laptops)

Keyboard/ Palmrest (for laptops)

May NOT have any of the following:

- > Moderate Cracks or chipping
- > Missing keys (1+)
- > Excessive wear on keys

May have 1+ of the following:

- > Moderate scratches
- > Moderate wear on keys / shiny keys

LCD (for laptops)

May NOT have any of the following:

- > Lines in LCD
- > Brightness / color Issues

May have 1+ of the following:

- > Moderate pitting / key imprints
- > Small bright spot(s) or pressure point(s)
- > Minor shadowing
- > Glass display issues: moderate scratches, visible scratches when LCD is on

D Grade

Poor Used Condition

Housing

May have any of the following:

- > Moderate to major corner dents / dings
- > Moderate to major dings / pitting / scratches
- > Moderate frame bending
- > Moderate Housing/Plastics cracks
- > Major scratching / scuffing on front / back housing
- > Broken hinges (for laptops)

Keyboard/Palmrest (for laptops)

May NOT have any of the following:

- > Missing keys

May have 1+ of the following:

- > Major scratches
- > Excessive wear on keys / shiny keys
- > Minor cracks or chipping

LCD (for laptops)

May NOT have any of the following:

- > Lines in LCD
- > Brightness / Color Issues

May have 1+ of the following:

- > Major pitting / key imprints
- > Many small bright spots / pressure points
- > Moderate shadowing
- > Glass display issues: deep scratches

F Grade

Non-Functional/Broken

Housing

May have any of the following:

- Missing corners
- Major dings / pitting / scratches on edges
- Multiple housing cracks and / or chunks of plastic missing
- Major frame bending
- Broken hinges (for laptops)

Keyboard/ Palmrest (for laptops)

May have any of the following:

- Major cracks, chipping, or chunks missing
- Missing keys / excessive wear on keys / shiny keys
- Lifting or separation

LCD (for laptops)

May have any of the following:

- Lines in LCD
- 4+ small bright spots
- 1+ large bright spots
- Heavy shadowing
- Brightness / color issues
- Glass display issues: cracked, chipped, or separation

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